

TECHNOLOGY AND PASSION



MAXMEYER®

Paint Performance Warranty Protection

We make your job easier.

Specialists since 1895

MaxMeyer Paint Performance Warranty

To give an assurance of quality, MaxMeyer offer a Lifetime Paint Performance Warranty on its paint systems. MaxMeyer warrants for an unlimited period the duration of any paintwork carried out in compliance with the MaxMeyer warranty standards. The MaxMeyer lifetime paint performance warranty covers the vehicle's recoated surfaces from the time of completion of the work and return of the repaired vehicle by the bodyshop using the complete MaxMeyer system.

In order to offer the Warranty bodyshops must use MaxMeyer products and MaxMeyer recommended repair processes to guarantee a quality finish certain logical limitations must be taken into account in order to benefit from the MaxMeyer Lifetime Warranty service.

The refinished areas are covered for the following paint failures:

- Peeling or delamination of the topcoat and/or other layers of paint
- Cracking, chalking or checking
- Loss of gloss caused by cracking, chalking, checking or hazing
- Any paint failure attributed to defective MaxMeyer automotive products which are covered by this guarantee

Exclusions

- Paint deterioration caused by bubbles, blisters or other film degradation due to rust or corrosion originating from the substrate
- Hazing, chalking or loss of gloss caused by improper care, abrasive polishes, cleaning agents, or heavy-duty pressure washing
- Paint deterioration caused by abuse, accidents, acid rain, chemical fallout, stone chipping, any road hazard, or other acts of nature
- Accidents, scratches or chips (including stone chips), due to normal vehicle use
- Custom finishes, exotic finishes, or any finish other than approved refinish systems

- Finishes on vehicle used for commercial or competitive purposes
- Failures on finishes containing non-MaxMeyer or non-MaxMeyer-approved products
- Failure resulting from product misuse or abuse
- Repairs done over previously refinished areas unless stripped to bare metal or other original substrate (Repairs made over OEM refinished areas are covered under this guarantee, without requiring the vehicle to be stripped to bare metal or original substrate)
- Failures on clearcoat finishes where they exhibit less than 2 mils of dry film thickness
- Failures on finishes performed by non-MaxMeyer certified refinish technicians or non-MaxMeyer certified collision repair centres
- Failures on finishes performed by MaxMeyer -certified refinishers who have allowed their certification to expire
- Claims presented without proper guarantee documentation
- Failure on finishes where any type of colour or clear blend stops before the end of a full panel and leaves an unprotected tapered colour or clearcoat edge. In the case of a clearcoated colour, it would be acceptable to blend the colour before the end of the panel, but the clearcoat must fully cover the blend edge and extend to the end of the panel.

These are the only guarantees that MaxMeyer makes, and all other expressed or implied warranties, including without limitation, any warranty of fitness for a particular purpose or use, are disclaimed by MaxMeyer.

Contact

If you have any questions, please contact MaxMeyer Customer Services.

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